

If a problem is encountered, please investigate it by going through the following items.
If the problem still persists, please disconnect the power and contact the dealer for repair.

Problem	Display	Running indicator (Green)	Filter indicator (Orange)	Action
1.The ERV doesn't work.	-	Off	Off	■ Check the power is connected. ■ Check the door is closed. ■ Check that the main switch on the product is on. ■ Check if the spring on the inside of the door is damaged or deformed.
		On	Off	■ ERV running interval according to the ASHRAE time setting. ■ When outdoor temperature is very low ERV stops operating automatically.(see P.4)
2.The HVAC/AHU doesn't work when ERV works.	-	On	Off	■ Check the wiring connection. (P.6-7)
3.Alarm sounds (10 sec every hour) and ERV works.	-	On	On	■ The RA filter and OA filter need to be maintained. If you do not want the buzzer notification, see configuration setting (p.16-17).
4.Alarm sounds (30 sec every hour) and ERV doesn't work.	F03	Blink	Off	■ PCB error, please disconnect the power and contact the dealer for repair.
	F10	Blink	Off	■ OA temperature sensor error, please disconnect the power and contact the dealer for repair.
	F20	Blink	Off	■ SA motor error, please disconnect the power and contact the dealer for repair.
	F21	Blink	Off	■ EA motor error, please disconnect the power and contact the dealer for repair.
	F60	Blink	Off	■ Supply air flow is significantly decreasing. Check the ducting and the filter.
	F61	Blink	Off	■ Exhaust air flow is significantly decreasing. Check the ducting and the filter.
5.Alarm sounds (30 sec every hour) and ERV works.	F01	Blink	Off	■ Wall control communication error. Check the wall control wiring.(P.6-7)
	F04	Blink	Off	■ PCB communication error. Contact the dealer for repair. *
	F11	Blink	Off	■ OA humidity sensor error. Contact the dealer for repair. *
	F12	Blink	Off	■ RA temperature sensor error. Contact the dealer for repair. *
	F13	Blink	Off	■ RA humidity sensor error. Contact the dealer for repair. *
	F30	Blink	Off	■ Damper error, please disconnect the power and contact the dealer for repair.
	H60	Blink	Off	■ Supply air flow is decreasing. Check the ducting and the filter.
	H61	Blink	Off	■ Exhaust air flow is decreasing. Check the ducting and the filter.
6.ERV behaves differently from the selected air flow settings.	-	On	Off	■ When product runs in recirculation mode for frost prevention, the air volume will be more than setting and sound will be slightly louder than normal operation. ■ When outdoor temperature is less than 23 °F (-5 °C), the product will restrict air volume automatically to protect energy recovery core.

*Some functions will be limited when this error is encountered.

